

# BEALS INSTITUTE

## WELCOME TO THE BEALS INSTITUTE

The Beals Institute health care providers are committed to bringing you a quality of excellence in health care. Our areas of focus are arthritis, osteoporosis, musculoskeletal, autoimmune, and related diseases.

- Your visit and services will focus on evaluation of your current health problem and resolution for that problem.
- Review of labs, x-rays, and special studies that pertain to your specific problem.
- Evaluation of your current health care plan, to plan for future care and prevention of new health problems, and to guide the patient in becoming knowledgeable and self empowered to direct their own health care.

# BEALS INSTITUTE

CAROL A. BEALS, M.D.

RUSSEL YORK, M.D.

KRISTIN FORESTER RN, MSN, CS

LINDA HUGHES, N.P.

IRIS ZINK RN, MSN, CS

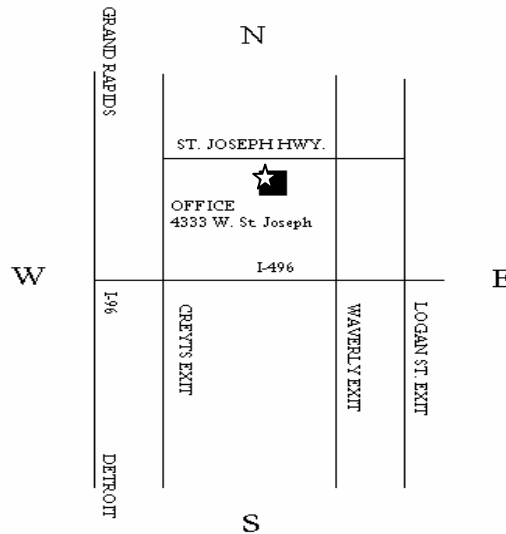
DEBRA TUGGLE, PA-C

AMANDA OZANICH, PA

Office hours by appointment

only

Phone (517) 321-1525



Beals Institute  
4333 W. St. Joseph Hwy.  
Lansing, Michigan  
48917

Welcome to our office. Our goal is for you to receive state of the art health care. We would like to take this opportunity to explain our office policies.

- We are committed to assisting our patients in utilizing their health insurance plans but with greater than 100 plans in existence, you must be the one who is the expert on your plan.
- Beals Institute participates in select insurance carriers and HMO's. We recommend that you verify our participation in your plan. We will bill eligible services to your primary insurance carrier. Co-payments, deductibles, and services that are not covered by your policy are your responsibility and are due at the time of service.

**HMO/PPO PLANS:** You must provide written authorization from your primary care physician for your visit. You will be held responsible for any unauthorized services.

- If you have an insurance other than those we participate with, we will complete claim forms for diagnostic test and procedures. It is the patient's responsibility to collect payment from their insurance carrier.

## • FEES FOR OUR SERVICES

- Fee schedules are available. Please ask. Fees are based on the complexity of the problem, complexity of the problem solving, the number of problems, and insurance criteria. Office visits provided by Nurse Practitioners are the same fees as the physician or per Medicare and insurance regulations.
- Appointments cancelled without a notice of 1 business day will be subject to a cancellation charge of \$100 for a new patient or \$25 for a return visit.
- After your second visit services when your condition is stable, your care may be provided by a Nurse Practitioner or Physician's Assistant. All care provided is in coordination with Dr. Beals and Dr. York.
- Nurse Practitioners and Physician's Assistants are Master's Degree educated in advanced health care. They are specifically further trained in rheumatology by our staff physicians.

Your new patient appointment is scheduled for:

Date: \_\_\_\_\_

Time: \_\_\_\_\_ am/pm

**Please call (517) 321-1525 to confirm your visit at least 2 business days prior to your visit. If we are unable to confirm your new patient appointment it will be cancelled.**

**Please have all insurance cards, authorizations, and picture identification available at check in.**

**Bring any recent lab or x-rays and a list of your current medications.**

Thank you for selecting the Beals Institute for your quality medical care in arthritis and related care. If you have any questions about our fees, policies, insurance participation, or services, please contact our office at (517) 321-1525.